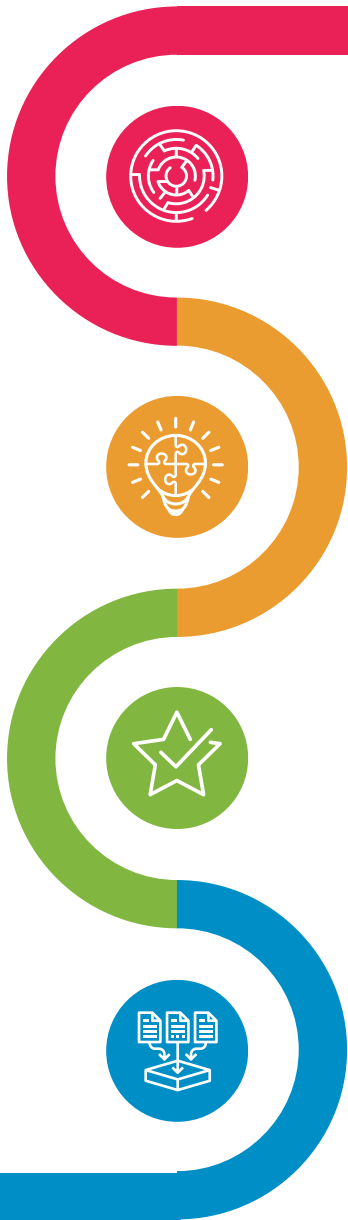# CASE STUDY

Client in Entertainment industry

Challenges

- Multiple 3rd party tools and internal systems working in silos
- No single source of truth for inventory, pricing etc.
- No visibility into data

Solution

- Outsourced distribution solution with data flows from and to D365 – Integration with Sony
- Multiple Customer data for field service billing from D365 – integration with Amazon
- Developed field service app for inventory requests, service activity billing from D365 – Integration with Work Order System.
- Power BI reports

Value Add

- Seamless flow of data and single source of truth
- Increased efficiency and productivity
- Visibility into performance of employees to top & mid-management

Microsoft Tech Stack

- Dynamics 365 F&O
- Office 365
- Azure
- SharePoint
- Power BI

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